**PLANNED PARENTHOOD OF THE HEARTLAND**

**Des Moines, IA**

**Patient Care RN**

Planned Parenthood of the Heartland is seeking a telephonic Patient Care RN to join our team in our team in our south side health center. The Patient Care RN will provide services for patients including telephone assistance to patients requesting medical information and creating and managing patient care plans. Participate in the “on-call” rotation with other RNs.

**Job duties include:**

* Document accurately, appropriately and efficiently all telephonic interactions with patients
* Maintain average call time and volume as defined by program guidelines
* Provide quality and efficient telephone customer service to internal and external customers.
* Receive, manage and direct calls in accordance with call management protocols.
* Maintain thorough knowledge and understanding of organization in order to answer questions and direct calls correctly and appropriately

This position is 40 hours per week. Tentative schedule: Monday through Friday 8a-4:30p

**Requirements:**

* Graduate of an accredited school of nursing with current RN license in applicable state(s)
* One year of experience in women’s health care
* One year Planned Parenthood experience preferred
* Background check required for employment

Benefit package includes:

* FREE reproductive health services, including birth control
* Paid Vacation Days
* 9 Paid Holidays
* Medical/Dental/Vision
* Life/Short Term and Long Term Disability Insurance
* Flexing spending accounts
* Employee Assistance Program
* 401(k) match

**DIVERSE CANDIDATES ENCOURAGED TO APPLY**

***Planned Parenthood of the Heartland is a tobacco-free workplace and an Equal Opportunity Employer.***

To apply for this Registered Nurse position, please submit a cover letter and resume to resumes@ppheartland.org or mail to Planned Parenthood of the Heartland, Human Resources, PO Box 4557, Des Moines, IA 50305.